Yours, Mine, and ERMS: Electronic Resource Management in a Consortial Environment

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GALILEO:
Georgia’s Virtual Library

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ERM Solution for Consortia

- DOOR, GALILEO Database of Online Resources
ERM Solution for Consortia

- Environment
- Drivers, barriers, and outcomes: past, present, and future
GALILEO: Consortium of Consortia

- 35 University System of Georgia colleges and universities
- 182 K12 school systems with 2100 individual schools
- 59 Public library systems
- 34 Georgia technical colleges
- 48 Georgia private colleges and Universities (two groups)
GALILEO manages hundreds of resources for these communities

- Licensing
- Authenticated presentation in the GALILEO portal
- Support and training
- Some are available to all participants, others are available to some groups only or individual institutions only.
History: Initial Driver and Barriers for ERM

- **Driver:** need to have a common way to present resources that are purchased locally with those managed and presented centrally

- **Barriers:**
  - SiteSearch required all resources to be added by programmers and to be shared by groups
  - It was very difficult to add resources for a single institution.
History: Initial Outcomes

- DOOR allowed non-programming staff to manage resources for groups or individual institutions.
  - Scalability issues for adding local resources: too time consuming, too slow to create, vette, and maintain.
  - Not technical, but concerns about quality of metadata and reviewing and sharing information
  - Other concerns about branding resources so that users would be aware that they were provided by the institution.
  - The growing complexity of GALILEO meant that less attention was paid by users of these elements.
History: New Driver and Barriers for ERM

- **Driver:** need to share information and control with participating libraries
- **Barriers:**
  - Needed to accept diversity in quality/completeness of metadata
  - Needed to provide training and support for use.
  - Needed to provide ability to “brand”
History: New Outcomes for ERM

- GALILEO Local Resource Integration (GLRI)
  - Allows institutions to function independently to manage resources in GALILEO menus
  - Sharing/adoPTION of metadata records
  - Ability to brand resources with a logo or text
  - Ability to create special menus for specific keywords, ejournal lists, courses, etc.
  - GALILEO Express links for use on library websites that take advantage of GALILEO authentication for their local databases
History: New Outcomes for ERM

GALILEO Local Resource Integration (GLRI)

- 61 institutions have had GLRI systems set up
- Most of these have had representatives attend one-day training sessions
- About 30 are in active use
- Three tiers of use:
  - One third of GLRI users have 10 resources or less
  - One third has between 10 and 20 resources
  - One third has between 20 and 200 resources
Example of GLRI Menus

- University of Georgia
- LaGrange College
- Georgia Southern University
History: New Driver and Barriers for ERM

- **Driver:** need to encourage use and adoption by eligible libraries

- **Barriers:**
  - One day training results in fewer than 50% implementing the system
  - Nomenclature and options may be overwhelming to less-experienced resource managers
  - Institutions in the 10 or less resources tier may be challenged with limited staff resources
History: New Outcomes for ERM

- Individualized phone and web training.
- GALILEO manages the GLRI systems for institutions as needed: initial set up, followed by training, with transition to a trained staff member if available.
- Marketing the service as “GLRI Toolkit” to describe the options for libraries.
Future: New Drivers and Barriers for ERM

- **Driver:** GALILEO upgrade to provide federated searching via WebFeat and MetaLib and full-text linking through SFX will need to account for these locally-managed resources as well.

- **Barriers:**
  - Need to be interoperable with outside systems
  - Need to manage complex implementation
  - Need to develop processes for sharing information and control with participating libraries -- again!
Future: New Outcomes for ERM

- Phase I: building scalable infrastructure
  - Just completed creation and integration of 400 WebFeat institution-specific profiles for presentation of databases for federated searching within GALILEO.
- Phase II – localization, including process development for inclusion of local resources
Questions?

⏰ For more information:
- GALILEO
- DOOR, GALILEO Database of Online Resources
- GLRI Toolkit
- GALILEO Upgrade Project