Future of Access Services

Trevor A. Dawes
@tadawes

Access Services Conference
November 2014
Agenda

• Future for Access Services
• The impact on access services of
  – The move of more collections to off-site locations
  – The shift to more electronic collections
  – Shift to “collective collections”
  – Changing roles for liaison librarians
Trends in Libraries and Higher Ed.

- Horizon Report, Library edition


- Ithaka S+R US Library Survey

- ACRL Top Trends in Academic Libraries
  - [http://crln.acrl.org/content/75/6/294.full](http://crln.acrl.org/content/75/6/294.full)

- Various other sources: ARL, Chronicle, EDUCAUSE, IHE, Pew Research, Taiga Forum…
Trends...

- Desire for more “device-neutral” mobile services
- Open Access and Open Education Resources
- Increase in use of e-books
- Rethinking the roles of librarians
- Library directors' views on the future
FIGURE 22
"Building our local print collections is much less important than it was 5 years ago." Percentage of respondents who strongly agreed.

<table>
<thead>
<tr>
<th></th>
<th>Baccalaureate</th>
<th>Master’s</th>
<th>Doctoral</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Disagree</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Neither Agree nor Disagree</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Agree</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
If you received a 10% increase in your library’s budget next year in addition to the funds you already expect to receive, in which of the following areas would you allocate the money? Please check up to three areas that you would invest in.” Percentage of respondents who selected each item, by institution type.

- **New staff members or redefined staff positions**
- **Online or digital journals**
- **Print monographs**
- **Rare materials and special collections**
- **Other**
- **Print preservation and collections management**
- **Print journal subscriptions**

Bar graph showing the percentage of respondents for each category, with institution type categories: Baccaureate, Master’s, Doctoral.
Ithaka Library Director Survey, 2013

FIGURE 20
"How much of a priority is each of the following functions in your library?" Percentage of respondents rating each a high priority, by institution type.

- Facilitating access to materials through inter-library loan or other borrowing agreements
- Licensing electronic journals
- Building and maintaining unique special collections of research materials
- Digitizing materials and making them broadly available to the public
- Preserving digital materials
- Purchasing print books to build research collections

Legend:
- Baccalaureate
- Master’s
- Doctoral
To the best of your knowledge, will your library add or reduce staff resources in any of the following areas over the next 5 years? Percentages of respondents predicting reduction or addition of staff resources in each area.

- Instruction, instructional design, and information literacy services
- Digital preservation and archiving
- Reference
- Technical services, metadata, and cataloging
- Access Services (circulation, ILL, etc.)
- Collections development
- Print preservation and collections management
- Finance, business operations, and human resources
- Attorneys and paralegals

- Reducing staff resources
- Adding staff resources
ARL New Roles for New Times

New Roles for New Times:

Digital Curation for Preservation

March 2011

Tyler Walters
Katherine Skinner
ARL New Roles for New Times

New Roles for New Times:

Research Library Services for Graduate Students

December 2012

Lucinda Covert-Vail
Scott Collard
New Roles for Librarians
About 2CUL

With the active support and encouragement of the university administrations, Columbia University Libraries (CUL) and Cornell University Library (CUL) are building a transformative, enduring partnership that will see a broad integration of resources, collections, services, and expertise between the two library systems. This partnership will be deep and lasting, taking advantage of a whole that is greater than the sum of its parts.
Needed Librarian Skills

- Project Management
- Instructional Design / Instructional Technology
- Digital Information Management
- Data Analytics / Data Visualization
- Technological / Programming
- Assessment
- Communications and Marketing
- Others....
Thank you