The Information Services Department (ISD) houses the PTDL at the Georgia Tech Library and Information Center. Bruce Henson, as the department head and PTDL contact person, coordinated patents and trademarks appointment schedules. Engineering librarians Lisha Li, William Baer, Bing Wang, and Business Librarian Patricia Kenly assisted patrons with their patents and trademark searches and provided training classes. In 2009, We assisted about 194 inventors with individual appointments and with quick instructions, and offered 9 training classes on searching patents. Lisha Li assumed the responsibilities of the PTDL representative in February 2010.

In Fall 2009, the library purchased LibGuide software from SpringShare and we are working on reorganizing our new Patents and Trademarks Research Guides using this software.

The Library is in transition to combine the Circulation Desk and the Information Services Desk into one service point. By Fall 2010, a new service area for Patents and Trademarks will be available for patrons who need assistance with patents and trademarks searching.