MASTERS OF DISASTERS: PLANNING, RECOVERING & REBUILDING FOR RESILIENCE

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What brought you here?

Take 2 and Talk

75% of libraries have no plan in place even though 25% have experienced an emergency or disaster. -1992 Amigos Survey

66-80% of libraries have no emergency plan with staff trained to carry it out. -2004 Heritage Health Index
What brought us here?

2004 Flood – U. Hawai‘i at Mānoa
What brought us here?
2004 Flood, 2006 Fire – U. New Mexico
GOALS FOR THIS PRESENTATION

Provide a framework for planning

Focus on Access Services

Focus on Capacity & Resilience

But not...vendor info, details on techniques, etc.
What do we mean by disaster?

Dis·as·ter dəˈzastər/

A sudden event, such as an accident or a natural catastrophe, that causes great damage or loss of life.

159 people died in the disaster

An event or fact that has unfortunate consequences.

A string of personal disasters
Causes

Natural
1966 Florence Flood

Human
1999 Columbine Shooting
Preparedness cycle
Access Services: Many Roles

Facilities
Safety, Comfort, Access

Collections
Maintenance, Access

People
Helping/Hiring

Technology
Services, Access
Plan / Prep / Response: Facilities

How will you...

- Evacuate a Building...  
  ...and account for people?
- Shutoff utilities?
- Share floor plans with emergency personnel?
Plan / Prep / Response: Collections

How will you...

• Protect collections?
• Offer “first response”?
• Remove collections?
• Provide access?
Plan / Prep / Response: Services

How will you...

• Continue services?
• Find staff/user space?
• Keep everyone informed?
Plan / Prep / Response: People

How will you...

• Communicate?
• Provide support?
• Build capacity & resilience?
Capacity / Resilience

The Basics
Building evacuation, first aid

Collections remediation
Handling and moving wet materials, mold/mildew

Tabletop scenarios
For staff and students

Capacity Building
Conflict management, emotional intelligence
Basic Plan: Pocket Response

- Institutional contacts
- Disaster team contacts & roles
- Summary of response procedures
- Communication plan
- Service continuity
- Priorities for recovery
- Floor plans
- Assistance: vendors, resources (e.g., preservationists)
Comprehensive Plan

• Statement of Purpose
• Contact Info
• Disaster Supplies
• Salvage Priorities
• Fact Sheets on responding to specific disasters (e.g., shooters, floods, fires)
• Appendices - contact info, floor plans, documenting forms,
Beyond The Plan: Review/Revisit/Refine

Annual check...
Incidents
What Did/Didn’t Work
What has changed?
Beyond The DISASTER: Preserving Memory, Moving Forward

U.H. GOV DOCS
AND
MAPS DEPT.

THE FIREWATCH FOLLIES

On September 7, 2004, a month to the day after a security firm assumed Fire Watch responsibilities in Zimmerman Library, over 100 staff from University Libraries, Zimmerman affiliates and other UNH departments celebrated the transition at The FireWatch Follies. Attendees hoping to win a donated ICDQ Shuffle signed in with John Gill (playing a guard on his day off from real guard duty) and received a flyer about the FireWatch Book Project.

The “FireWatch Wall of Fame” graced the glass expansive of the Willard Room’s east wall, displaying 12 weeks of FireWatch schedules. As the “Fire Stations” visitors could list hoped for activities and awards related to the fire or FireWatch, create “FireWatch Graffiti” or have themselves photographed as an air horn. (A number of brave souls tried the horn on for size.) FireWatch Memories books displayed poems and stories created by UNH staff. Photographs of the fire damage, clean-up, deconstruction and reconstruction as well as relocated services and staff flashed overhead. A sound-track of “fire-theme” songs played in the background.

A “FireWatch” made by Pat B. tucked away on the refreshments table not far from a hardhat cake provided by Linda Skaia. Linda also created a golden hardhat “crown” donned by many participants during the festivities.

The Follies began when the FireWatch Task Force, who organized the event, assembled to the theme from Charioes of fire - Ketts Barenschmidt, Deborah Cole, Michelle Mills and Wendy Pederson welcomed everyone by breaking into a song inspired by The Wizard Of Oz:

We报表-the fire-watch gang.
The fire-watch gang.
The fire-watch gang.

In preparation for the Pack Back into Zimmerman, we are reviewing all of the equipment, furniture and/or boxed desk and office materials that were moved to storage warehouses after the fire. One of the first steps will be working with employees that are now in their permanent work locations (LI, ZIM Public Services, etc.). We will also be bringing back personnel that will be moving back into ZIM basement (Print Resources, Electronic Resources, PMIA, Instruction and WGU Library services) to sort and even-wind boxes of materials before moving them back.

Nancy Denis, email: August 16, 2007

Access Services Conference
Unlocking the 21st Century Library
No one immediately involved in a major crisis or disaster even begins to think about whether or not the crisis might have some silver lining. That is the last thing on anyone’s mind.

– Camile Alire
THANK YOU

SLIDES / RESOURCES AVAILABLE AT:

HTTPS://GOO.GL/etWtVP
Resources

Comprehensive Disaster Plans – Templates & Guides

dPlan- The online Disaster Planning template-

http://www.dplan.org/

Disaster Planning worksheet from dPlan.org

http://www.dplan.org/data_cx_forms_20060831.PDF

Professional Assistance (including 1-800# emergency assistance)

Northeast Document Conservation Center

https://www.nedcc.org/

Western States & Territories Preservation Assistance Service (WESTPAS)

http://www.westpas.org
Resources

Pocket Response Plans (PREP) / Continuity of Service Plans Templates & Guides

Council of State Archives


The National Network of Libraries of Medicine

https://nnlm.gov/ep/disaster-plan-templates/

University of Virginia Health Sciences Library


WESTPAS Pocket Plan for Disaster Pocket Guide-WESTPAS


Psychology First Aid

Resources

Tabletop and Other Drills & Exercises

https://www.fema.gov/emergency-planning-exercises

Library of Congress, Emergency Planning Scenarios
https://www.loc.gov/preservation/emergprep/plan/scenariosII.pdf

Utah Govt Active Shooter Table Top exercise

UC Riverside Active Shooter
http://www.ehs.ucr.edu/resources/presentations/activeshooterlessonslearned.pdf

Note: Julie Todaro’s book (see Articles/Books) includes scenarios.
Resources

Articles & Books (selected)


Resources

Articles & Books (selected)


